

EMERSON

An iDashboards Case Study

“For the first time ever, we are able to view and share real-time data from any of our offices all over the world.

—Scott Hasterlik, Business Systems Manager, Emerson

## Global Manufacturing Company Displays Production Progress with iDashboards

### CUSTOMER

As a diversified manufacturing and technology company more than a century in the making, Emerson employs more than 133,000 people in 235 manufacturing locations across the globe. Emerson's five core businesses, Network Power, Process Management, Industrial Automation, Climate Technologies, and Commercial and Residential Solutions, hold a prime global market position.

### CHALLENGE

Emerson was lacking a viable business intelligence solution to access data or display comprehensive metrics for its manufacturing facilities. Reliant on an Oracle database, Emerson needed BI software compatible and easily implemented with its current data source.

### SOLUTION

After reviewing more than 10 business intelligence products, Emerson chose iDashboards Enterprise Edition to meet their BI needs. The simplicity of iDashboards deployment, its ability to connect to varying data sources, including Emerson's Oracle database, and the economic value of the software led Emerson to choose iDashboards over the competition.

### RESULTS

After a successful implementation of iDashboards, more than 70 employees throughout the company use the dashboarding software. Everyone from staff-level employees to C-Level executives have access to iDashboards. With an additional license purchase in the forecast for Emerson, even more employees will have access to key performance indicators, critical data statistics and operational metrics gathered in the software. Emerson uses dashboards to track sales, production and shipment data from offices all over the world, all from one location. Dashboards throughout the shop display the day's production, enabling employees to see and be motivated by progress throughout the day.