

BOONE HOSPITAL CENTER

An iDashboards Case Study

“From the beginning of our relationship with iDashboards, it was clear they were the right fit for our needs. Their product is an easy-to-use, powerful tool that has helped us centralize all of our critical data into one location with the ability to drilldown into key performance metrics. We look forward to further leveraging iDashboards in the future to help us meet our business goals.

—Chris Adler, Manager, Human Resources

Centralized Data Visualization

Ease of use, dynamic features draw Boone Hospital Center to iDashboards

CUSTOMER PROFILE

Located in Columbia, Mo., Boone Hospital Center (BHC) provides progressive healthcare programs, services and technology to people in 25 mid-Missouri counties. With nearly 400 beds and a 24-hour emergency center, the hospital boasts more than 2,000 employees and 350 physicians on the medical staff.

CHALLENGE

The HR department at BHC possessed concrete data around several of their key performance indicators—such as turnover, premium pay, vacancy postings and other core HR metrics—but lacked the ability to quickly access that data and leverage it to identify trends or patterns. They required a convenient, comprehensive way to assemble all of their data into one central location for employees and decision-makers to utilize that was easy-to-use, would connect with their existing data sources and would allow them to drilldown into key metrics.

SOLUTION

After vetting several potential solutions, BHC identified iDashboards as the best product to fit their needs. iDashboards' solution allowed BHC to connect multiple data sources, including existing Excel workbooks, into one hub—essentially creating one central source for data. BHC also appreciated how user-friendly, flexible and dynamic the iDashboards product was, while still providing the ability to effectively drilldown into key metrics like turnover and vacancy postings to identify trends or patterns that need to be addressed.

Thanks to the product's ease of use, BHC didn't have to rely on their internal IT team to drive information through the dashboard—the head of the HR department was able to manage the process autonomously. The IT team only needed to be involved when server space was needed.

RESULTS

Instead of having several disparate data sources, iDashboards allowed BHC to successfully pull their data into one central location that can be accessed by employees and decision-makers alike. The ability to drilldown into important data also allows users to immediately identify patterns or trends that can impact operations—ultimately leading to better decision-making capabilities.

BHC also understands that they have only just begun reaping the benefits of their dashboard and plan to further leverage it in the coming months as a tool to help achieve department-wide business goals—with the possibility of rolling out iDashboards within other departments of the health center.